

	Provider Number	Hospital Name	Address 1
111318		MONROE COUNTY HOSPITAL	88 MARTIN LUTHER KING JR DRIVE
330202		KINGS COUNTY HOSPITAL CENTER	451 CLARKSON AVENUE

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Address 2	Address 3	City	State
		FORSYTH	GA
		BROOKLYN	NY

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## Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
31029	MONROE	4789942521
11203	KINGS	7182453901

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Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.

N/A

16%

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Percent of patients who reported that their nurses "Usually" communicated well.

N/A

21%

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Percent of patients who reported that their nurses "Always" communicated well.

N/A

63%

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Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.

N/A

8%

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Percent of patients who reported that their doctors "Usually" communicated well.

N/A

18%

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Percent of patients who reported that their doctors "Always" communicated well.

N/A

74%

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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.

N/A

30%

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Percent of patients who reported that they "Usually" received help as soon as they wanted.

N/A

27%

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Percent of patients who reported that they "Always" received help as soon as they wanted.

N/A

43%

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Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.

N/A

17%

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Percent of patients who reported that their pain was "Usually" well controlled.

N/A

23%

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Percent of patients who reported that their pain was "Always" well controlled.

N/A

60%

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Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

N/A

25%

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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.

N/A

20%

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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

N/A

55%

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Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

N/A

11%

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Percent of patients who reported that their room and bathroom were "Usually" clean.

N/A

17%

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Percent of patients who reported that their room and bathroom were "Always" clean.

N/A

72%

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Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.

N/A

19%

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Percent of patients who reported that the area around their room was "Usually" quiet at night.

N/A

25%

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Percent of patients who reported that the area around their room was "Always" quiet at night.

N/A

56%

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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

N/A

73%

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Percent of patients who reported that they were not given information about what to do during their recovery at home.

N/A

27%

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Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

N/A

15%

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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).

N/A

32%

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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

N/A

53%

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Percent of patients who reported NO, they would not recommend the hospital.

N/A

8%

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Percent of patients who reported YES, they would probably recommend the hospital.

N/A

30%

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Percent of patients who reported YES, they would definitely recommend the hospital.

N/A

62%

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## Number of Completed Surveys

N/A

300 or more

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	Survey Response Rate Percent	Hospital Footnote
N/A		Survey results are not available for this reporting period
	25	5%

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